



# PRZEMYSŁAW PAKUŁA

## EDUCATION

### Witelon Collegium State University

- Bachelor Degree in Computer Graphics 09/2009 - 03/2013

## CERTIFICATION

### ITIL4 Foundation

- Issue date 24/11/2024

### AWS Cloud Practitioner

- Issue date 03/11/2023

### AWS Ai Practitioner

- Issue date 17/07/2025

## WORK HISTORY

**Atos** • Hybrid Cloud Engineer • since 02/2025

**Atos** • ICT Engineer • 11/2021 - 02/2025

**RPP Energy Solutions (Selfemployed)** • Website and CRM administrator • 02/2020 - 11/2021


**Peiron Oy** • Production Worker • 09/2014 - 02/2020


**Henkilöstövuokrausyhtiö Kipinä Oy** • Production Worker • 09/2013 - 09/2014


## SKILLS

**Operating Systems & Cloud:** Windows, Linux, AWS (foundational)  
**Virtualization / Hybrid Cloud:** VMware (vCenter Server, vROps, vRLI)  
**Scripting & Automation:** Python (basics), Bash, PowerShell, Ansible  
**Containers & Platforms:** Docker, Docker Compose  
**Monitoring & Observability:** Prometheus, Grafana  
**Soft skills:** Collaboration, Teamwork, Communication, Adaptability, Problem Solving, Time Management, Reliability  
**Other:** AI Foundation Models (introductory)

**Languages:** Polish (Native), English (B2)

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 <https://przemyslawpakula.github.io/>

## OBJECTIVE

I am an ambitious and determined individual, always striving to expand my horizons and acquire new skills and professional experience. I am hardworking, self-motivated, and a fast learner, capable of adapting to dynamic environments and effectively solving problems. I approach every task with professionalism, diligence, and great attention to detail. Additionally, I easily establish new connections and thrive in team-oriented environments.

# WORK EXPERIENCE

**Atos • Hybrid Cloud Engineer • since 02/2025 • Bydgoszcz**

**Atos • ICT Engineer • 11/2021 to 02/2025 • Bydgoszcz**

## **Hybrid Cloud / Operations responsibilities:**

- \* Worked in hybrid cloud environments based on VMware Cloud Stack, supporting multiple enterprise clients.
- \* Administered and operated VMware components, including VCS (vCenter Server), vROps, and vRLLI.
- \* Performed stack-level administration and operational support for customer environments.
- \* Managed Ubuntu 22.04 administration servers, including system configuration, maintenance, and troubleshooting.
- \* Executed and maintained Ansible playbooks for recurring operational and administrative tasks.
- \* Ensured playbooks version control, synchronization, and updates via GitHub, maintaining reliability and consistency.
- \* Investigated incidents and issues, performing root cause analysis and implementing continuous improvements to prevent recurrence.
- \* Worked in a Jira-based workflow, handling incidents, tasks, and change-related activities in cooperation with teams.
- \* Acted as part of the operations team, ensuring platform stability, availability, and service quality.
- \* Implemented infrastructure and platform changes requested via ServiceNow (SNOW), including configuration updates, maintenance activities, and operational improvements, in accordance with approved change records.

## **ICT / Infrastructure Operations responsibilities:**

- \* Performed initial diagnosis and resolution of infrastructure and network-related incidents.
- \* Supported the monitoring team with daily operational tasks, including incident registration, dispatching, escalation, and resolution.
- \* Provided daily monitoring support for customer infrastructure (including international enterprise clients).
- \* Monitored system alerts using ServiceNow (SNOW), Nagios, Dollar Universe Console, Cockpit, and monitoring tools.
- \* Registered, transferred, and resolved IT issues related to Windows, Unix/Linux servers, network infrastructure, databases, Active Directory, SAP, and access management.
- \* Performed daily operational checks, system reports, and primary health verification.
- \* Updated and improved internal procedures to increase operational efficiency and service quality.
- \* Prepared regular reports for customers to ensure transparency and SLA compliance.
- \* Acted as the first point of contact for customer communication and cross-team collaboration.
- \* Assisted in onboarding and mentoring new team members.

**RPP Energy Solutions (Selfemployed) • Website and CRM administrator • 02/2020 to 11/2021 • Bydgoszcz**

- \* Created and managed two websites related to products in offer.
- \* Sales of products in the fields of photovoltaics, electricity, gas, and heat pumps for individual and business clients.
- \* Maintaining contact with business partners.
- \* Preparing quotations and contracts based on customer needs.
- \* Creating project visualizations.
- \* Filling out applications for government programs, including "Mój Prąd" (My Electricity).

**Peiron Oy • Production Worker • 09/2014 to 02/2020 • Finland**

**Henkilöstövuokrausyhtiö Kipinä Oy • Production Worker • 09/2013 to 09/2014 • Finland**

- \* Managing job orders in the database
- \* Maintain & troubleshoot factory IT equipment (PCs, printers, scanners).
- \* Install, update & configure industrial software & OS.
- \* Support network connectivity & assist with server maintenance.
- \* Provide IT support for production systems.
- \* Ensure cybersecurity compliance & system security updates.
- \* Monitor system performance & automate routine maintenance tasks.
- \* Welding/Grinding/Cleaning iron and steel components
- \* Operating industrial shot blasting machine
- \* Operating forklift of small and medium size
- \* Operating industrial crane

# SELF DEVELOPMENT

## Courses/Trainings

- **AWS Cloud Practitioner Essentials (Training):** Built foundational knowledge of AWS infrastructure, core cloud services, security, and best practices for designing scalable and reliable cloud solutions.
- **AWS AI Practitioner Essentials (Training):** Gained practical exposure to AI and machine learning concepts on AWS, including an overview of generative AI services and AI-driven application use cases.
- **Professional Linux Training:** Strengthened Linux administration skills, including user and permission management, system maintenance, basic scripting, networking, and security configuration.
- **Python Training – Python Crash Course (3rd Edition):** Acquired practical knowledge of Python fundamentals, scripting, and writing small automation programs for everyday tasks.
- **Continuous Learning (Online Resources):** Regularly expand technical knowledge through curated online materials and technical channels focused on cloud, Linux, networking, automation, and DevOps tools.

## Practical Experience (Home Lab & Independent Learning)

- **Managed Linux and Windows systems:** Installed and configured operating systems, handled user accounts and permissions, and performed routine updates and troubleshooting. Maintained servers by managing files, monitoring system health, and using essential commands like top and taskmgr. Automated daily tasks with Bash/Powershell scripts.
- **Networking:** Able to set up network connections, use common troubleshooting commands like nslookup and ifconfig, and understand the purpose of DNS and network settings.
- **Database Handling:** Wrote basic SQL queries to view and organize data for analysis, focusing on learning how to retrieve and update database information.
- **Home Lab Projects:** Created a home lab OMV server on Debian to test and learn new tools. Installed and configured Docker and Docker Compose, and ran containers for simple websites, file sharing, media storage, and hosting personal services. Focused on practical deployments and gaining comfort with containerized applications.

## Interests

- Passionate about cloud computing, AI, and open-source tools; enjoy exploring home labs and building personal digital services.
- Hands-on experimentation with automation, system setup, and custom solutions.
- Continuously pursuing certifications and skill development to stay up-to-date with technological advancements.

## Hobbies

- Hiking – enjoying podcasts while exploring nature.
- Swimming – personal wellness and focus.
- DIY projects – problem-solving and creativity through hands-on work.

## Links

Portfolio: <https://przemyslawpakula.github.io/>  
GitHub: <https://github.com/przemyslawpakula>  
LinkedIn: <https://www.linkedin.com/in/ppakula89/>

I hereby give consent for my personal data to be processed by the company receiving this CV, for the purposes of current and future recruitment processes, in accordance with the General Data Protection Regulation (GDPR) and any other applicable data protection laws.